

A new home support service from
Irish Wheelchair Association

Innovative
Bespoke
Dedicated
Supportive
Responsive



IWA at Home is a new private service available to people with limited mobility, physical or sensory disabilities and older people. We offer tailored assistance in the home, community, school or workplace so that our customers can lead independent, active and fulfilling lives.

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IWA at Home is a brand new service provided by Irish Wheelchair Association (IWA), Ireland's longest running homecare specialists. Pioneers in the field of home services, we work with over 20,000 members and active service users nationwide.

IWA at Home offers tailored personal assistance to older persons and anybody with physical or sensory limitations to help improve their quality of life.

We are a team of highly trained, motivated and naturally compassionate professionals with

a genuine commitment to support each of our customers in achieving an active and independent life. All our staff are Garda vetted and referenced, and trained in-house by IWA – a FETAC registered provider.

We are a unique social enterprise with any net proceeds from IWA at Home invested back into the Irish Wheelchair Association's charitable activities.

If you, or a loved one needs any degree of private assistance to maintain or improve the quality of day-to-day life, then IWA at Home is the perfect partner for you.

LoCall: 1850 80 41 42



Our Mission

Our mission is to promote independence, dignity and an enhanced quality of life, through partnership with our customers and their loved ones, within their own homes and communities.

What We Do

In consultation with the customer, IWA at Home will help create a personalised package tailored to

Our packages are designed to ensure that our customers are living fulfilling, active and independent lives.

suit the specific needs of you and your loved one. Our packages are designed to ensure that our customers are living fulfilling, active and independent lives.



IWA Personal Assistants (PAs) provide individual support into thousands of Irish homes on an annual basis. These relationships have given our team an unrivalled level of experience and expertise in delivering personal support in the home – from complex care cases to more practical assistance such as housework, meal preparation, personal care and social activities.

Range of Services

The services we offer are all designed to support independent living and improve quality of life. We provide one-to-one support through one of our highly trained Personal Assistants.

Our Services Include:

- ▶ *Mobility Assistance*
- ▶ *Light Housekeeping*
- ▶ *Transport for Appointments*
- ▶ *Bathing Assistance*
- ▶ *Help with Medication*
- ▶ *Incontinence Care*
- ▶ *Help with Grooming and Dressing*
- ▶ *Shopping*
- ▶ *Special Diet & Meal Preparation*
- ▶ *Recreational Activities*
- ▶ *Rehabilitation*
- ▶ *A Break for Family Members.*



Personal Assistants

All our PAs are specifically trained for the individual cases they work on, providing the highest professional standard of support and assistance. We take great care to ensure that every customer is matched with the most suitable PA, this is vital to ensure each individual is receiving the standard of service most appropriate to their personal needs.

hairdressers, going shopping or organising utility bills.

The service and requirements of the customer are assessed regularly, and quality of service is monitored by the National Service Coordinators.

We can ensure superior levels of support for adults and children.

Our Team

Highly experienced Personal Assistants and Service Coordinators continue to raise standards of support through personal and professional improvement, dedication and partnership between our customers, their families and the other professionals we work alongside.

Service Coordinators

Our team of Service Coordinators will work together with individuals and their families to develop a holistic, personalised package, so that each customer's home support service is exactly what they need. Working with the PA they will ensure all customers needs are met, including additional services such as trips to doctors,

Additional Services

Where there are complex, diverse and multi-faceted requirements for a customer such as nursing support, IWA at Home can provide a clinical lead who will manage, supervise and support the whole package ensuring that the service meets all the needs of the individual and that quality services are provided on an ongoing basis.

Next Steps

If you or a loved one would be interested in discussing a package that's completely tailored to support the interests and quality of life of the customer, a member of the IWA at Home Team would be delighted to call you for a completely obligation free conversation.



Please call us today at Lo Call 1850 80 41 42 or email info@iwaathome.ie for any further information or to have a confidential conversation about your circumstances.

LoCall: 1850 80 41 42

Email: info@iwaathome.ie

www.iwaathome.ie

Superior Quality Home Support

